

Message

To the users of the ORTHORA 101 treatment unit

Town, Date
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Cessation of spare parts ORTHORA 101

Dear Ladies and Gentlemen

Advances in drive technology, material science and effects of recent norms have greatly influenced our products over the years. On the downside, this remarkable progress in all fields leads to the fact that, after more than 20 years, replacement parts for ORTHORA 101 cannot be supplied anymore. The partial discontinuation of the spare parts supply which was already announced in 2011 must now be fully implemented. Remaining spare parts for products with fabrication numbers 7.1000 to 7.3000 will be sold until December 2017. After this date, there will be only a very restricted supply of available spare parts for the owners of treatment units with serial number 8.xxxx.

In order to ensure safe operation of your products, please contact your technical adviser / specialized dealer. This can be done by using our communication tool at www.mikrona.com/service. We'll answer your question within a short time. Please don't forget to mention the serial number of your treatment unit.

Kind regards

Mikrona Technologie AG



Eliane Valenti
Customer Service



Hannes Gehrig
Head of Service

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